



Tring India www.tring.co.in

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# #WarAgainstCovid19

## Terms and Conditions

### Mention:

- 1. Social media mention on celebrity's profile will be done for donors, donating PPE kits between 1 to 50 kits.
- 2. The donor will get a recognition from the celebrity on their social media handle in the form of a common post or story.
- 3. The mention will be a text mention which may or may not be a part of a picture post or story.
- 4. There will be one common social media post and/or social media story, for multiple donors together. However, it will list the individual names of the donors.
- 5. The mention will be done strictly for the name from which the donation is received.
- 6. For this donation bracket, the donor will get a group mention but there will be no personalised video shoutout and no video call opportunity.

#### Video Shout out:

- 1. Shout out will be requested from the celebrity for donors, donating PPE kits between 51 to 250 units individually. Group donations or a single donation from multiple individuals and/or entities, shall receive only one video shout out in the name of the donor registered at time of transaction.
- 2. Celebrity will be providing a personalized recorded thank you video message to the donor as a recognition for their effort in this fight against COVID-19, at their discretion.
- 3. A normal lead time of about 2 weeks from the date of transaction is applicable to provide the video message.
- 4. For this donation bracket, the donor will get a personalized video shoutout but there will be no mention in the group post and no video call opportunity.
- 5. The donor may request a personal message (say, a birthday wish). However, the script and language for this video message will be at the discretion of the celebrity and Tring. The donor's requested message content may be accepted or declined.

#### Video call:

- 1. Video call will be requested from the celebrity for donors, donating over 251 PPE kits individually.
- 2. This video call will be arranged at a time and date suitable to the celebrity.
- 3. Duration of the video call will be minimum 2mins and maximum as deemed appropriate by the celebrity. The decision of the celebrity will be final in this regard.

- 4. For this donation bracket, the donor will get the chance for a video call but there will be no mention in the group post and no personalized video shoutout.
- 5. Video call will be conducted in a strictly controlled manner and any questions of inappropriate nature will not be entertained and shall lead to disconnection of the call, without any prior warning. The donor will not be eligible for any refund in such a scenario.
- 6. If there are more than one person attending the video call from the donor's end, all should maintain social distancing and should be wearing face masks throughout the duration of the video call. Failure to abide may result in the call being disconnected without prior warning.
- 7. Any statement, action, gesture and any type of verbal or non-verbal communication which is considered unlawful in person, will also be considered unlawful in the video call. Such statements or actions shall be reported to the law enforcement agencies for legal action.
- 8. Any action deemed inappropriate by Tring during the video call will result in the video call being terminated, with no refund.
- 9. The donor provides irrevocable consent to Tring to record the video call.
- 10. In the case of a group donation, the video call will be arranged with the lead donor (first name on donation transaction) only and the details for the video call will also be shared with the lead donor only. The other members of the group can join the video call along-with the lead donor, however they are all required to comply with the covid19 precautions as mentioned above in clause number 6.

#### General terms and conditions

- 1. By participating in Unite for Humanity campaign by Tring i.e. by purchasing PPE kits you irrevocably accept the terms and conditions and privacy policy of www.tring.co.in
- 2. The PPE kits will be donated to hospitals across India and it will be Tring's endeavor to inform you the details of the final destination of the PPE kits donated by you, on a best effort basis.
- 3. We reserve the right to refuse service to anyone for any reason at any time. You understand that your content (not including credit card information), may be transferred unencrypted and involve (a) transmissions over various networks; and (b) changes to conform and adapt to technical requirements of connecting networks or devices. Credit card information is always encrypted during transfer over networks.
- 4. You agree not to reproduce, duplicate, copy, sell, resell or exploit any portion of the Service, use of the Service, or access to the Service or any contact on the website through which the service is provided, without express written permission by us.
- 5. Your submission of personal information through the platform and website is governed by our Privacy Policy.
- 6. In addition to other prohibitions as set forth in the Terms of Service, you are prohibited from using the site or its content: (a) for any unlawful purpose; (b) to solicit others to perform or participate in any unlawful acts; (c) to violate any international, federal, provincial or state regulations, rules, laws, or local ordinances; (d) to infringe upon or violate our intellectual property rights or the intellectual property rights of others; (e) to harass, abuse, insult, harm, defame, slander, disparage, intimidate, or discriminate based on gender, sexual orientation, religion, ethnicity, race, age, national origin, or disability; (f) to submit false or misleading information; (g) to upload or transmit viruses or any other type of malicious code that will or may be used in any way that will affect the functionality or operation of the Service or of any related website, other websites, or the Internet; (h) to collect or track the personal information of others; (i) to spam, phish, farm, pretext, spider, crawl, or scrape; (j) for any obscene or immoral purpose; or (k) to interfere with or circumvent the security features of the Service or any related website, other websites, or the Internet. We reserve the right to terminate your use of the Service or any related website for violating any of the prohibited uses.
- 7. We may provide you with access to third-party tools over which we neither monitor nor have any control nor input. You acknowledge and agree that we provide access to such tools "as is" and "as available" without any warranties, representations or conditions of any kind and without any endorsement. We shall have no liability whatsoever arising from or relating to your use of optional third-party tools. Any use by you of optional tools offered through the site is entirely at your own risk and discretion and you should ensure that you are familiar with and approve of the terms on which tools are provided by the relevant third-party provider(s). We may also, in the future, offer new services and/or features through the website (including, the release of new tools and resources). Such new features and/or services shall also be subject to these Terms of Service.